

QUALITY MANAGEMENT 2023



Quality Management Manual 2023

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SAS Screeding Ltd prides itself on delivering the highest levels of service to all its clients. SAS Screeding recognises the importance of maintaining the highest level of quality standards to ensure that all SAS Screeding's work meets and exceeds its commitments to clients. SAS Screeding Ltd ensures that quality management principles are strongly enforced whilst maintaining documented quality processes which are up to date and available to all staff.

The organisations quality management policy calls for continuous improvement in its quality management activities and to improve the quality of their services and consistently meet their client's expectations. Our quality policy is strongly driven in our organisation and is based on the following management principles and behaviours:

- Achieve our commitments by delivering a high quality service whilst ensuring best practices are adhered to at all times and adopt a forward-looking view on future business decisions to improve quality management
- To enhance sustainability (including the principles laid out in SAS Screeding Environment Policy), reducing waste and minimising environmental impact.
- To communicate the key principles of the quality policy to all staff, clients and all those associated with the business in order to meet customer needs and to fulfil legal requirements.
- SAS Screeding Ltd quality management policy is designed to mirror the outcomes expected of recognised quality systems such as ISO 9001:2015 and its equivalents. SAS Screeding Ltd is currently in the process of actively developing its policy to meet these standards.
- Working closely with our clients and suppliers to establish their needs and wants to ensure their demands are fulfilled and SAS Screeding maintain a high level of good workmanship whilst providing a high level of good service
- SAS Screeding Ltd will endeavour to ensure that all employees are provided with sufficient information, instruction, training and supervision to enable us to consistently provide a high level service to meet all client expectations and requirements
- This policy is to be reviewed annually, in respect of changes to company structure, technological developments and identified omissions, unless require an earlier review.

Signed:

S. S. Riyait

Date: 17/01/2023

Position: Director